

Trainee Assessment

Support for different cultures

Unit standard	Version	Level	Credits
28544 Provide support to people from different cultures in a health or wellbeing setting	1	3	5

Your name:

Your workplace:

Your date of birth:

NSN number (if you know it):

Declaration

- I was told about and understand the assessment requirements and appeals process.
- I have prepared my answers myself.
- Any evidence I have provided as my own, I produced myself.
- I understand that this assessment may be used for moderation and quality control purposes.
- I understand that when I achieve this unit standard my result will be registered with the New Zealand Qualifications Authority.

I confirm the above declaration: Yes No Date: _____

Assessment summary (completed by assessor)

Trainee's performance summary

Assessment tasks	Assessor signature	Date achieved
Task 1: Compare your culture		
Task 2: Provide support to people from different cultures		

Unit standard results

I have assessed the trainee and confirm the requirements have been met to demonstrate competency in:

Unit Standard(s)	Version	Level	Credits	✓
28544 Provide support to people from different cultures in a health or wellbeing setting	1	3	5	<input type="checkbox"/>



Assessor name:	Assessor number:
Signature:	Date:

Trainee information

Before you start:

- The assessor/observer will talk about what you need to do.
- You may have been observed doing some of these tasks already, or there may be workplace documents you have completed, such as a workplace incident report, which documents what you have done at work.

As you go:

- Follow instructions for each task.
- Answer all questions.
- If you need help with this assessment, please contact your assessor.

When you finish:

- Make sure you have completed any parts where the assessor/observer has said you need more work.

Appeals

If you wish to appeal against the assessment result or process, talk to your assessor. If you are still not satisfied, you can appeal to Careerforce by completing the assessment result appeal form that can be found online at www.careerforce.org.nz/contact/forms

Feedback

Careerforce regularly reviews our assessment and learning resources. As a user, we would appreciate feedback on how you found it. Feedback can be provided to Careerforce via:

- our online feedback form at www.careerforce.org.nz/contact/resource-assessment-feedback
- email to info@careerforce.org.nz

Task 1: Compare your culture

For this task, you need to identify the culture of **two** people you support and compare aspects and preferences of their culture to your own.

1 Choose **three** cultural preferences and identify similarities and differences between your culture and the cultures of **two** people you support.

Cultural preferences may be related to:

- food.
- clothing.
- communication.
- customs.
- celebrations.
- death and dying.

Provide examples for two people you support whose cultural identity is different to yours. For each cultural preference, describe one similarity and one difference between your culture and their culture.

Note: culture is socially transmitted beliefs, values, customs, behaviour patterns and/or practices characteristic of a particular group of people. Culture contributes to the way you live, your language and communication, how you dress, what you eat, the way you conduct important ceremonies and the manners and rules that you live by.

Your cultural identity:

Person One – cultural identity:

Cultural preference

Difference

Similarity

1.

2.

3.		
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Person Two – cultural identity:

Cultural preference	Difference	Similarity
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1.		
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2.		
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3.		
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2 How do these cultural preferences impact on your role as a support worker?

Using the cultural preferences and the two people you used in Question 1, complete the table below to describe what you need to do differently to support these people because of their cultural preferences.

Person One – cultural identity:	
Cultural preference	What I need to do differently to support this cultural preference
1.	
2.	
3.	

Person Two – cultural identity:	
Cultural preference	What I need to do differently to support this cultural preference
1.	
2.	

3.

Task 1: Assessor feedback to trainee

When the assessor agrees you have completed this task successfully, they will sign it off on the Assessment Results page at the front of this assessment.

Task 2: Provide support to people from different cultures

For this task, you need to provide support for **two** people from **two** different cultures that are different to your own.

Your observer will observe you and complete the observation checklist below and may ask you questions about what you are doing. The observer is likely to be your manager, supervisor or team leader, who can verify that you have competently performed the task.

Read the observation checklist so you know how your performance will be assessed.

Before you are assessed make sure you know:

- your organisation’s policies and procedures.
- your responsibilities under the Code of Rights.

This task must be assessed in a workplace.

Observation checklist		
The information in this column is for you.	These columns are for the observer to check off for each observation.	
Provide support for two people from two different cultures.	✓ 1 st Person	✓ 2 nd Person
Support is provided taking into account the three cultural preferences described in Question 2.	<input type="checkbox"/>	<input type="checkbox"/>
Support is provided following your organisation’s policies and procedures.	<input type="checkbox"/>	<input type="checkbox"/>
The Code of Rights is complied with at all times.	<input type="checkbox"/>	<input type="checkbox"/>

Observation comments

The observer or assessor for each observation must fill this out, including comments.

Observation 1

Observer/Assessor:

Date:

Comments:

Observation 2

Observer/Assessor:

Date:

Comments:

Task 2: Assessor feedback to trainee

When the assessor agrees you have completed this task successfully, they will sign it off on the Assessment Results page at the front of this assessment.